

AND Directory 5.4

AND Directory offers you the possibility to include corporate information resources into your communications network and delivers access by phone, web browser or desktop.

Besides integrating corporate directories and databases you can show additional information on the phone display about incoming calls.

Overview

With the integration of corporate directories and databases it is easier to search contact information on IP phones or on your desktop and start a communication with the contact immediately.

All included databases will be scanned automatically just by a single search and information is available to users immediately.

Benefits

- Optimized workflow on the phone
- Fast access to information by phone, web browser and mobile devices
- One search form for all integrated databases
- IP Phone based and/or with computer integration
- Central administration
- Reverse look up for internal and external calls
- Flexible and easy selection of shown attributes
- Easy integration of existing environments
- Full integration with other AND Phone applications

Overview Directory

With the flexibility of AND Directory you can include several databases and directories of typical corporate environments, like SQL, LDAP, MS Exchange and CSV files. The integrated directories are available for all UC users and can be searched on IP phones, web-browsers or in one of our Windows desktop applications.

Granular access permissions can be defined by the administrator who can create groups which include various databases and directories and associated permissions.

Integrated directories can be used for reverse look up as well. Additional information for incoming calls can be displayed immediately, like email address, department, unit, etc. which are included at the corporate directory. The displayed information can be defined individually by the user.

An additional electronic web phone book enables users to search within their web browser and displayed results can be dialed immediately by clicking the phone number.

Directory Service with CallRouting

AND Directory CallRouting is an additional module which allows blocking or forwarding calls depending on phone numbers.

It makes it possible to manage lists dynamically and individually to several different groups of lines. Employees of sales, purchasing and technical department for example can be configured that basically all numbers can be called. With an additional black list it is possible to forbid special numbers.

In combination with AND Directory all lists are automatically updated and it is not necessary to create or update the lists manually.

Available Services

Services on the Phone

- Search in all or one included database
- Dialing directly out of directory
- Automatic format with regular expression
- Reverse lookup of internal and external calls
- Several phone numbers per contact
- Overview or detailed display of contact information
- Contact information are shown automatically on phone display
- Flexible and individual information at phone display
- Personal address book available (also with Extension Mobility)
- Multitenant phone book

Desktop Services (Electronic Web Phone Book)

- Supports established web browsers
- Search in all included databases via web browser
- Search in a one database via web browser
- Dialing directly out of web directory by clicking
- Working with CallManager WebDialer
- Flexible and individual information at web browser

Administrator Services

- Password protected access with multilevel administration
- Multi-level administration
- Centralized management of all AND Phone modules
- Integration of LDAP and Active Directory
- Integration of SQL databases
- Integration of CSV files
- CSV files can be edit by user (optional)
- Integration of MS Exchange
- Define attributes for search screen
- Define of layout for different search screens
- Define search criterions
- Define attributes for reverse look up
- Displayed information for overview

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- Displayed information for detailed information
 - Maximum number of search results
 - Maximum number of shown results per site
 - Define of layout for reverse look up at incoming calls
 - Selecting of database for reverse look up
 - Define of time for showing contact information
 - Creating groups of databases and directories
 - Managing of phone groups
 - Create access rights to directories for phone groups
 - No synchronization needed
 - No modification at existing LDAP/SQL directories
 - Expansion without restarting the system

Supported databases and directories

- LDAP directory
 - Active Directory
 - CallManager DC Directory
 - Lotus Domino LDAP
- SQL database
 - MS SQL
 - MySQL
 - Oracle
- CSV file import
 - ASCII file
 - Excel file
- MS Exchange
 - WebDAV
 - Calendar

System Requirements

Server Requirements

- x86-based architecture
- Main memory 4GB or higher
- Gigabit-/Fast-Ethernet interface
- Hard disk 80GB
- Virtualization supported (VMware)

Software Requirements

- AND Phone Base
- AND Directory

Supported Telephone Systems

- Cisco Unified Communications Manager 8.x, 9.x, 10.x or 11.x

Supported Phones*

Cisco IP Phone series 6900, 7800, 7900, 8800, 8900, 9900 and Jabber



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* Available services might differ depending on type of phone and telephone system.

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